**SIRP App**

This guide provides step-by-step instructions on how to access and use the SIRP App.

* Access SIRP:
  + Use the provided URL to access the SIRP platform.
    - [**https://demo1.sirp.io**](https://demo1.sirp.io)
  + Log in with your SIRP username and password.
    - Username: [**demo.sirp@gmail.com**](mailto:demo.sirp@gmail.com)
    - Password: **Demo@123**
  + Ensure API Key:

Click on the top right ‘Demo’ icon to verify the API Key as provided

* + - **ph5k64\_lKLbRspGPPfQ2tlz8-MjZCP00**
  + After logging in, click on the "Incident Management" icon on the left side panel. There is an incident named ‘Atlassian\_Test’ with master ID ‘222888’ and the status is ‘Open’ will be visible on the SIRP instance.

Configure SIRP Application on JIRA:

* SIRP\_instance\_identifier: **demo1**
* SIRP\_APIToken: **ph5k64\_lKLbRspGPPfQ2tlz8-MjZCP00**
* AutoCloseStatus (Optional):

Note: In the JIRA issue, the description field must have the SIRP Master ID as with following pattern;

* SIRP ID: #222888

Closing an Incident

* Add SIRP Incident ID to Description:
  + In the description field of an issue, ensure the SIRP Incident ID is present in the following form: SIRP ID: #XXXXX.
* Access App:
  + If the configuration is not autochecked, click the visible button to access the app.
* Closing Incident:
  + Once in the app, press the "Close Incident" button.
  + A success message will be displayed upon successful closure.
  + In case of failure, an error message will be shown.

Connectivity Check

* Use the "Check Connectivity" link to verify that:
  + SIRP credentials are correct.
  + There are no internet connectivity issues.

Feel free to customize this readme to match the specific details and design of your application. Add any additional information or clarifications as needed.